## The M&S Pension Scheme Portal

## How to change your address

It's down to you to keep your personal details up to date and make sure that we have your current address. This means we can get in touch with you if we have any important information to tell you and will avoid your pension being suspended if post is returned to us.

You can check that we have the right details and change them if we don't through the Portal.

Visit www.hartlinkonline.co.uk/mandspensionscheme, click Login and provide your login details. (You'll need to have registered your pension account first.)

- 1. Look for My Details and then click on Personal Details. You'll be able to review your address, personal details and contact details.
- 2. To change your address click View or change my address details which is underneath the Address Details box.
- **3.** You'll see the address details that are currently held for you. To change your address, click on New Address.
- 4. Enter the type of address you'd like to update and the country of the address. Click **Proceed**, enter the postcode for your new address and click **Proceed** again.
- 5. Select your address from the list provided and click Submit.
- 6. After the submission is complete, you will receive confirmation of the details in your Mailbox (which you'll find under **My Details**). Your address will be updated immediately.

## Contact details

- M&S Pensions Administration Team, PO Box 555, Stead House, Darlington, DL1 9YT O345 304 7474
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For general information about the Scheme visit www.mandspensionscheme.com

For more information about how the Trustee manages your personal information read the Privacy Policy at www.mandspensionscheme.com/privacy-policy

